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"SUPPORTING PEOPLE & COMMUNITIES" www.hastingscounty.com

December 21, 2012

Mike Bonn
Business & Personal
Development Coach
LMI Canada
451 Bird Rd.
Stirling, Ontario K0K 3E0

Dear Mike

The purpose of this letter is to recognize the results I have achieved through my participation in the LMI Canada Effective Personal Productivity Program.

I am extremely appreciative of the knowledge and leadership skills I have gained to date from the LMI learning principles. Further, I have benefited from Mike's enthusiastic, supportive approach and his facilitation style and commitment to this leadership development program which has been inspiring.

The Effective Personal Productivity program provided me with the concepts and techniques that allowed me to enhance my goal setting and time management strategies, resulting in more time spent of high payoff activities. I was able to learn how to delegate responsibilities and tasks more effectively, thereby empowering staff and strengthening staff development.

Currently, there are a number of critical projects occurring simultaneously within the department, that staff is engaged in and by applying the knowledge I have acquired through the LMI Canada program, I am confident our team will achieve our organizational objectives. My personal goal was to improve my overall fitness level to where I am able to re-engage in competitive sports and maintain a healthy lifestyle.

I would like to extend my thanks and appreciation to Mike in assisting me to become a more effective leader.

It is my pleasure to highly recommend LMI Canada programs to anyone or organization seeking to improve their personal and/or business goals.

Sincerely

Steve Gatward, Director Hastings County Social Services